Leo Moran (He/Him)

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github.com/LeoMoran | https://leomoran.github.io/index.html (Portfolio)

Education

Carleton College, Northfield, MN — Sep 2021 – Jun 2025

- Bachelor of Arts: Computer Science.
- Relevant Coursework: Data Structures, Computer Security, Programming Language Design & Implementation, Algorithms, Human-Computer Interaction.

Projects

Portfolio
https://github.com/LeoMoran/LeoMoran.github.io.git

- Developed a website from scratch using HTML and CSS that I have hosted on GitHub.
- Utilized Bootstrap to help accelerate the production process while adapting it to better fit my needs, while also using Claude and GitHub Copilot to help explain any bugs I could not easily find.

Game Development with Board Game Arena
https://github.com/LeoMoran/Board-Game-Arena-Tutorial.git

- Worked in a group to develop games with PHP, CSS, and JavaScript so that it can be played within BGA.
- Reverse engineered BGA's tutorial for Reversi to play connect 4 by cross-referencing community forums since the updated official docs and state-management were faulty at the time.

Technical Experience

Technology Support Assistant, Carleton College, Northfield, MN — Sep 2023 – Jun 2025

- Deliver client support to students, faculty, and staff by troubleshooting their technology issues either in person, on the phone using CallTower, or remotely using Bomgar.
- Handled internet problems and campus VPNs on personal Mac and Window computers, as well as smart phones.
- Setup desktops for new offices and clear storage problems using WinDirStat.
- Manage service tickets using TeamDynamix ticketing system and use workflows to send automatic follow ups to the client before closing the ticket.
- Found solutions to tech issues on my own by utilizing the campus knowledge base, tech documentations, prior service tickets, online forums, and official QnA from the company that owns the troubleshooted technology.

Work Experience

Barista, Black Cap Coffee and Bakery, Waterbury, VT — Sep 2025 – Present

- Provide customer service while handling orders by answering any questions or providing suggestions on what to order, while making sure that all customers leave satisfied.
- Help train new coworkers in handling espresso machines and steaming practices.

Student Manager, Bon Appétit Management Company, Northfield, MN — Sep 2022 – Jun 2025

- Organize schedules for 25 students each term in a small team of student managers.
- Train 4 students each term on how to work within the café to maintain a safe and efficient workspace.

Skills

- Coding Languages: Python, Java, JavaScript, C, Scheme, PHP.
- Tools: Kali, Wireshark, Burp Suite, TeamDynamix Ticketing System, Bomgar, CallTower, WinDirStat, Claude.